

Cool Sunshine Customer Texting Program

1. The Cool Sunshine Customer Texting Program allows customers to communicate with staff via SMS texting. Staff will only be in contact with customers when they request information via online form and/or if they wish to be updated on their booking or travel plans via text.
2. You can cancel the SMS service at any time. Just text "STOP" to the short code. After you send the SMS message "STOP" to us, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, just sign up as you did the first time and we will start sending SMS messages to you again.
3. If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance, or you can get help directly by calling 719-992-9105.
4. Carriers are not liable for delayed or undelivered messages.
5. As always, message and data rates may apply for any messages sent to you from us and to us from you. You will receive messages no more than daily when you are discussing travel plans unless you request additional information. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
6. If you have any questions regarding privacy, please read our privacy policy.